Collins, Colorado 80527-2400

ATTORNEY DOCKET NO. 10991149-2

IN THE

UNITED STATES PATENT AND TRADEMARK OFFICE

entor(s):

Qiming Chen, et al.

Confirmation No.: 7356

Application No.: 09/464,311

Examiner: A. Robinson Boyce

Filing Date:

12/19/1999

Group Art Unit: 3623

Title:

Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and

Method for Comparing Customer Behavior Patterns

Commissioner for Patents

PO Box 1450

Alexandria, VA 22313-1450

RECEIVED

JUL 0 8 2003

GROUP 3600

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

	1	r	•	
_		•	•	

Tran	smitted herewith is/are the following in the above-io	dentified app	lication:
(X)	Response/Amendment	()	Petition to extend time to respond
()	New fee as calculated below	()	Supplemental Declaration
(X)	No additional fee (Address envelope to "Mail Sto	op Non-Fee A	Amendment")
(X)	Other: postcard return receipts (2)		(fee \$)

	CLAIR	MS AS AME	NDED BY OT	HER THAN A	SMALL	ENTIT	Y			
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	MBER HIGHEST NUMBER		(5) PRESENT EXTRA		(6) RATE		(7) ADDITIONAL FEES	
TOTAL CLAIMS	17	MINUS	3 20		=	0	× \$18		\$	0
INDEP. CLAIMS	3	MINUS		3	=	0	×	\$84	\$	0
[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM + \$280						\$280	\$	0		
EXTENSION FEE	1ST MONTH \$110.00		0 MONTH 3RD MON 10.00 \$930.00			4TH MONTH \$1450.00			\$	0
OTHER FEES						\$				
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$	0			

to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EV 318279969

Date of Deposit June 26, 2003

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner 22313-1450. Alexandria, Patents,

Typed Name: Terry J. Gruber

Respectfully submitted,

Keith D. Grzelak

Attorney/Agent for Applicant(s)

Reg. No. 37,144

Date: June 26, 2003

Telephone No.: (509) 624-4276